

**CULTURE CHANGE: PREPARING YOUR COMMUNITY**

CE Approval Codes: NHA(A), RN, LPN, AD, CCM, DM, OT, PT, RD/DTR, SW

(\*5 contact/clock hours)

**PURPOSE:** To provide participants with knowledge and resources to create their own successful journey toward culture change.

**OBJECTIVES:**

1. Identify Dr. John Kotter's eight steps of change.
2. Discuss the process examined through the eight steps of culture change.
3. Identify which step participants are currently operating under in their facility.
4. Create at least one strategic goal to implement upon returning to their facility.

**PROGRAM:** *Registration 8:30 a.m., Program 9 a.m. - 3:30 p.m., Lunch 12 - 1 p.m.*

Where do You Start

Why do We Need It, Why is It so Hard, Why do Kotter's Eight Steps Work

Create Urgency

Identifying Barriers, Starting Honest Discussions, Developing Enthusiasm

Form a Powerful Coalition

Identifying Your Leaders

Create a Vision for Change

Communicate the Vision

Leading by Example

Remove Obstacles

Preparing for "What Works," Eliminating "What Does not Work"

Create Short-Term Wins

Investing in Successes

Build on the Change

Accepting the Ever-Changing Environment

Anchor the Changes

Telling Success Stories, Sustaining Culture When Key Leaders Move On

Starting It in Your Community-Make a Plan

**PROGRAM FEES:**

Requesting CE Credit  
 Member: \$125  
 Nonmember: \$160

Not Requesting CE Credit  
 Member: \$75

**\*12-HOUR CONFERENCE:** Get 12 CE hours for the price of 10!  
 Two one-day workshops, *Culture Change: Preparing Your Community and Falls and Restraints: A Practical Approach to Reduction* have been paired together in St. Louis and Kansas City to provide 12 hours of CE credit in a two-day, Friday and Saturday format. Only workshop dates indicated by asterisks will be 6 hours in length instead of 5 hours. Friday format will be 12 - 6:30 p.m. and Saturday will be 8 a.m. - 3:30 p.m. You may attend either day or both. One-day fees: Member \$125; Nonmember \$160; Two-day fees: Member \$250; Nonmember \$320.

**SPEAKERS:** (may vary at sites) **Zoe Dearing, BME, MT**, Professional Education Coordinator, Alzheimer's Association, St. Louis Chapter, St. Louis, Missouri. **Rebekah Lucas, LNHA**, Administrator, Summit Villa, Holts Summit, Missouri.

**DATES & SITES:**

- \*March 23** **Kansas City (Friday, 6 CE hours: 12 - 6:30 p.m.)**, Saint Luke's Northland Hospital, Barry Medical Park, Conference Center, 5844 N.W. Barry Rd. (The Conference Center is next to the hospital.)
- May 1** **Springfield**, The Neighborhoods at Quail Creek, Ozark Room, 1514 W. Lark St.
- June 7** **Columbia**, Primaris, Rooms B and C, 200 N. Keene St.
- June 14** **Cape Girardeau**, Cape Girardeau Career and Technology Center, Room 112, 1080 S. Silver Springs Rd.
- \*June 15** **St. Louis (Friday, 6 CE hours: 12 - 6:30 p.m.)**, Cardinal Ritter Senior Services on the Cardinal Carberry Campus, Mother of Perpetual Help Bldg., Lally Room, 7601 Watson Rd.

The Missouri League for Nursing, Inc., is an approved provider of continuing nursing education by the Missouri Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

MONA Provider Approval #113-VI

Approved by the Missouri Board of Nursing Home Administrators through TA #044-712.

**CULTURE CHANGE: PREPARING YOUR COMMUNITY**

(Please print or type - for multiple registrations, please copy form)

Name \_\_\_\_\_

Last Four Digits of your S.S. # \_\_\_\_\_

Home Address \_\_\_\_\_

Home City, State, Zip \_\_\_\_\_

Home Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_

Position \_\_\_\_\_

NHA  RN  LPN  Other \_\_\_\_\_

Place of Employment \_\_\_\_\_

Work Address \_\_\_\_\_

Work City, State, Zip \_\_\_\_\_

Work Phone \_\_\_\_\_ Fax # \_\_\_\_\_

Email \_\_\_\_\_

Providing your email address authorizes MLN to send you timely information.

PLEASE INDICATE:

Date \_\_\_\_\_ City \_\_\_\_\_

**Please Check:**

Individual Member \$125 (For CE Credit) \_\_\_\_\_

Agency Member \$125 (For CE Credit) \_\_\_\_\_

Member NOT Requesting CE Credit \$75 \_\_\_\_\_

Nonmember \$160 (For CE Credit) \_\_\_\_\_

Group Rate Member (3 or more) \$115 each (For CE Credit) \_\_\_\_\_

Group Rate Nonmember (3 or more) \$150 each (For CE Credit) \_\_\_\_\_

12 Hour Conference: (Two days) Member \$250 \_\_\_\_\_

12 Hour Conference: (Two days) Nonmember \$320 \_\_\_\_\_

**Save: Add a membership effective with this registration.**

Agency Membership Dues \$195 \_\_\_\_\_

Individual Membership Dues:  1 year \$50  2 years \$80

Add  \$1  \$5  \$10 to support nursing scholarships \_\_\_\_\_

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